Public Complaints

Complaints will be handled and resolved as close to their origin as possible.

Although no community member will be denied the right to petition the Board for redress of a grievance, complaints will be referred through the proper administrative channels for solution before investigation or action by the Board. Exceptions are complaints that concern superintendent or Board actions or Board operations.

The Board advises the public that the proper channeling of complaints involving instruction, discipline or learning materials is as follows:

1. Teacher;
2. Building administrator/Principal;
3. Superintendent;
4. Board.

Any complaint about school personnel other than the superintendent will be investigated by the administration before consideration and action by the Board. The Board will not hear charges against employees or public agents in open session unless an employee requests an open session.

While speakers may offer objective criticism of district operations and programs, the Board will not hear personal complaints concerning district personnel nor against any person connected with the school system. To do so could expose the Board to a charge of being party to slander and would prejudice any necessity to act as the final review of administrative recommendations regarding the matter. The Board chairman will direct the visitor to the appropriate means for Board consideration and disposition of legitimate complaints involving individuals.

END OF POLICY

Legal Reference(s):

ORS 192.610-192.690  ORS 332.107  OAR 581-022-1940  OAR 581-022-1941

HB 3371 (2015)
Anderson v. Central Point School District No. 6, 554 F. Supp. 600 (D. Oregon 1982); aff’d in part, 746 F.2d 505 (9th Cir. 1984).